



DEPARTMENT OF THE AIR FORCE
WASHINGTON DC 20330-1000

27 May 2010

MEMORANDUM FOR TO WHOM IT MAY CONCERN

FROM: Air Force Departmental Publishing Office/PP



Subject: Reference for Ictect, Inc.

This letter is intended to inform prospective customers of Ictect, Inc. about the use of Ictect's product and services delivered to the Air Force Departmental Publishing Office (AFDPO). Ictect was awarded a contract on September 29th, 2008 for software licensing and implementation services. The contract was extended on March 31st, 2009 to include processing of overflow documents. Ictect's contract includes four years of maintenance options, renewed at the discretion of the AFDPO. In addition, we have also awarded Ictect the contract to process additional legacy documents.

Ictect's patented technology (Intelligent Content Plug-In) is used by AFDPO analysts for XML tagging, compliance checking, and formatting of Air Force policies and directives. Ictect software assists the analysts in assuring that documents are prepared according to the Air Force guidelines AFI33-360. The documents are published at <http://www.e-publishing.af.mil/>. Currently, we have approximately 15 staff members using the Ictect product.

Since the award of the contract, Ictect personnel have worked closely with AFDPO staff in providing implementation, support and training for the software. Ictect's accomplishments, to date, include the following:

- Ictect has delivered Word-based software within a 6-months period, meeting stringent security requirements from the 844th Communications Squadron and the Air Force.
- Ictect has successfully provided the tagging, formatting, supplement integration and interim change integration functionality with their product.
- Ictect has worked closely with all analysts to assure that the software is easy to use.
- Ictect software has proven flexible and able to accommodate variations in the documents that come from the Air Force Headquarters (HQ), Major Commands (MAJCOMs), and various Offices of Primary Responsibility (OPRs).
- Since April 2008, Ictect has completed full production on over 35,000 pages.
- Ictect has developed a unique understanding of the AFDPO organization and the Air Force policy guidelines, and is able to provide services effectively.

We are **very satisfied** with the product and services that Ictect has delivered and value Ictect as a trusted partner for fulfilling our operational mission and moving our vision of electronic publishing forward. If you have any questions about the use of Ictect's product and services at the Air Force, feel free to email [REDACTED] or send the inquiry by fax to [REDACTED]

[REDACTED]
Jessica Spencer-Gallucci, DAF, GS-15
Director, AF Departmental Publishing Office